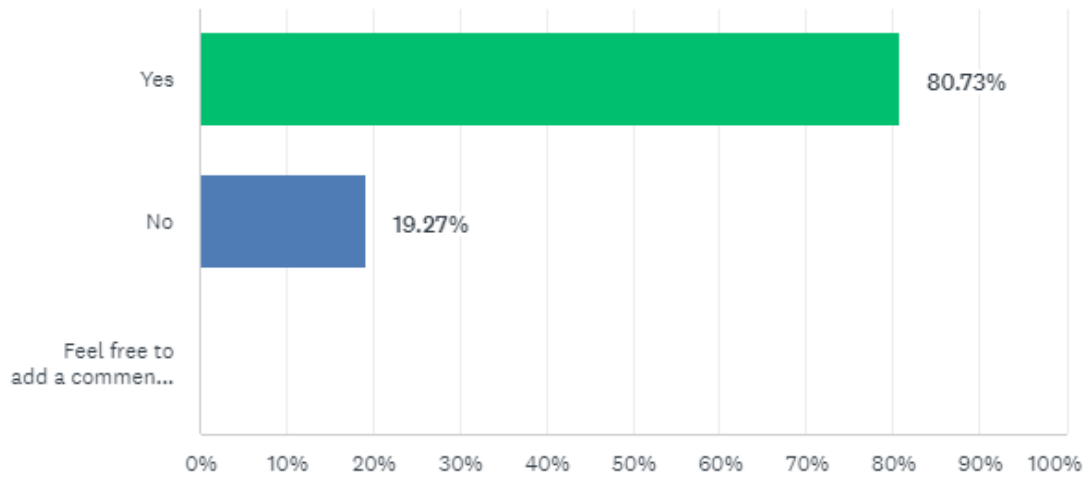
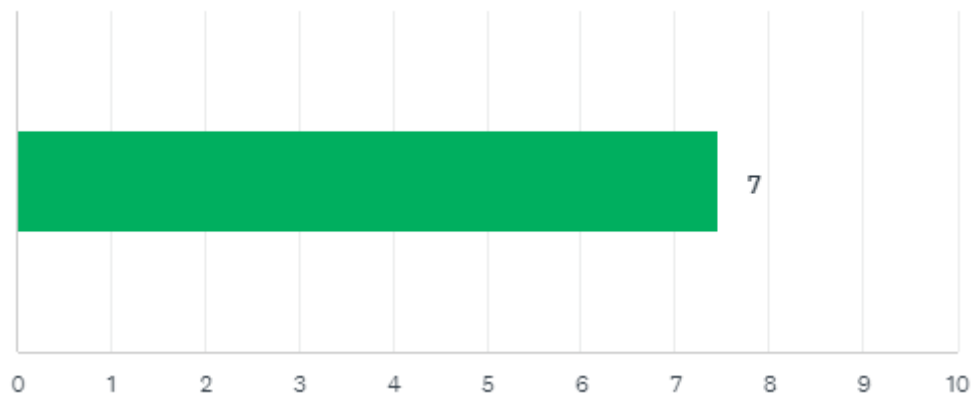


## Part 1 – Overall Feedback

Have you had contact with Regional Procurement staff over the past 12 months?

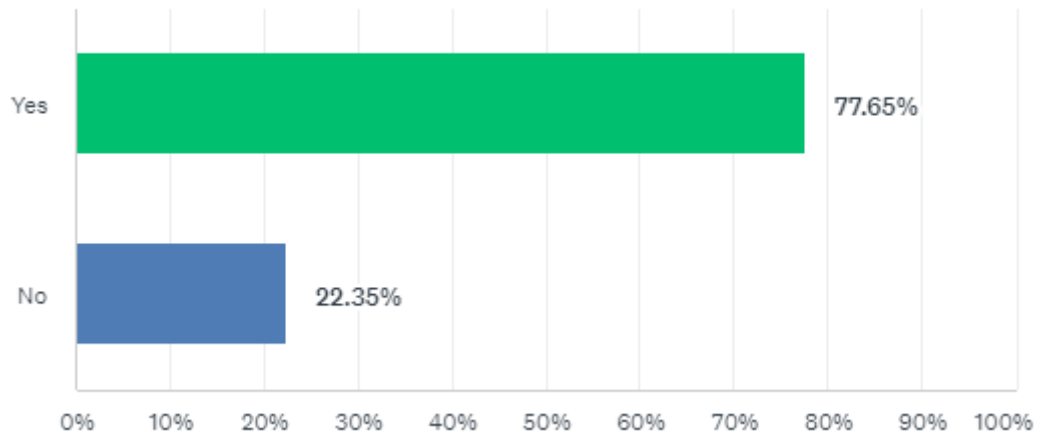


Based on your experience with Regional Procurement, how would you rate our overall level of professionalism?

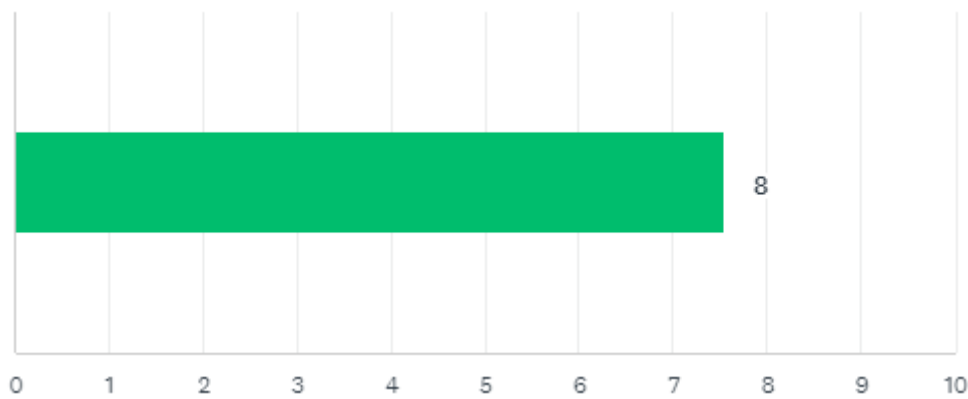


## Part 2 – The Tender Process

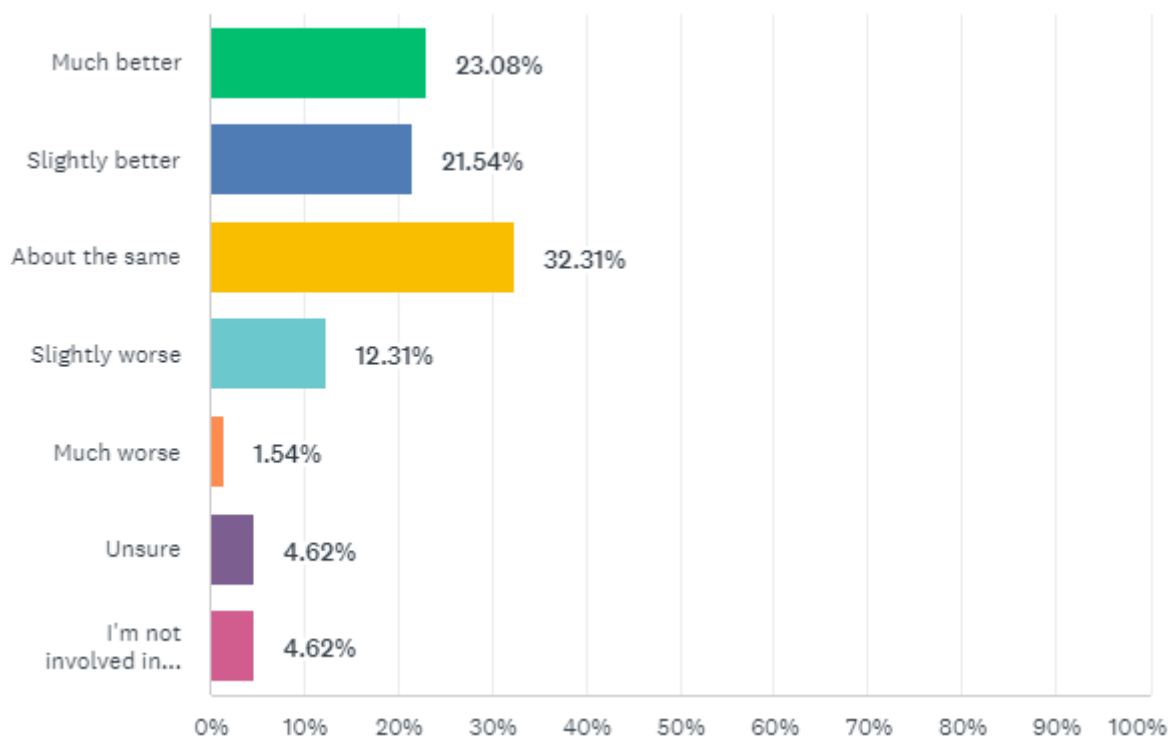
Have you been involved in a Regional Procurement Tender Process?



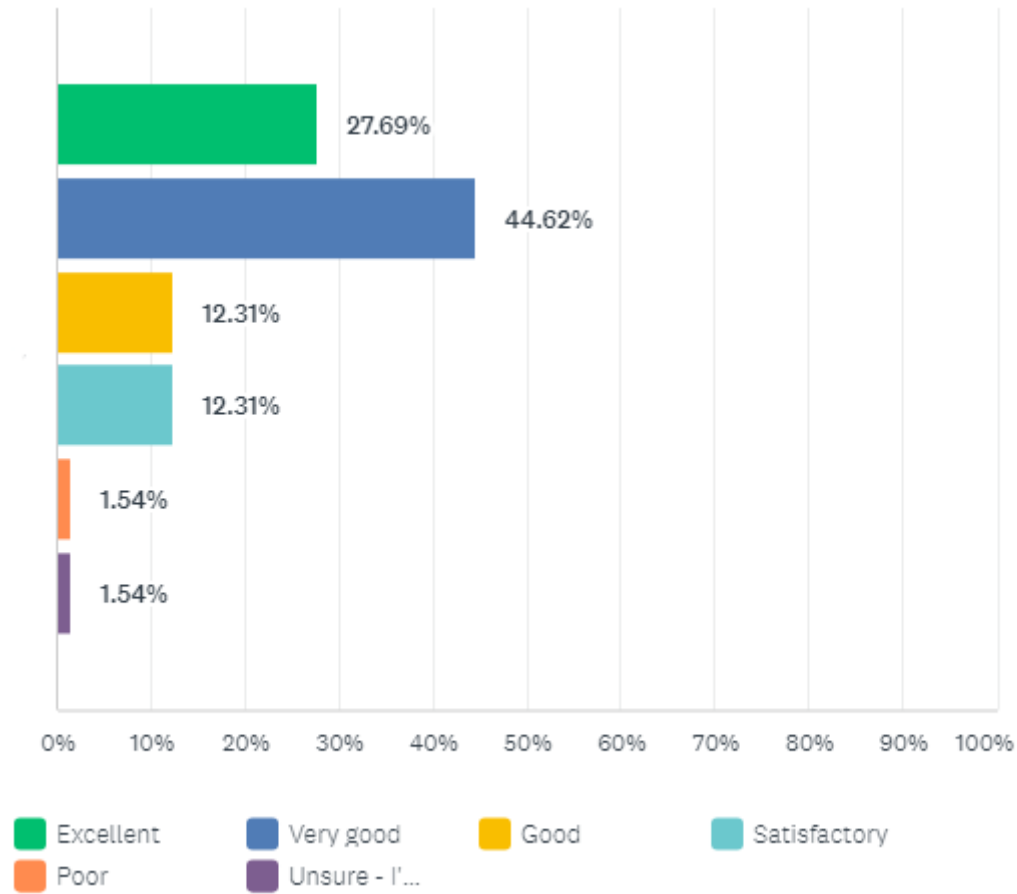
How would you rate your overall experience with Regional Procurement during the Tender Process?



How does Regional Procurement's Tender Process compare with those run by other providers?

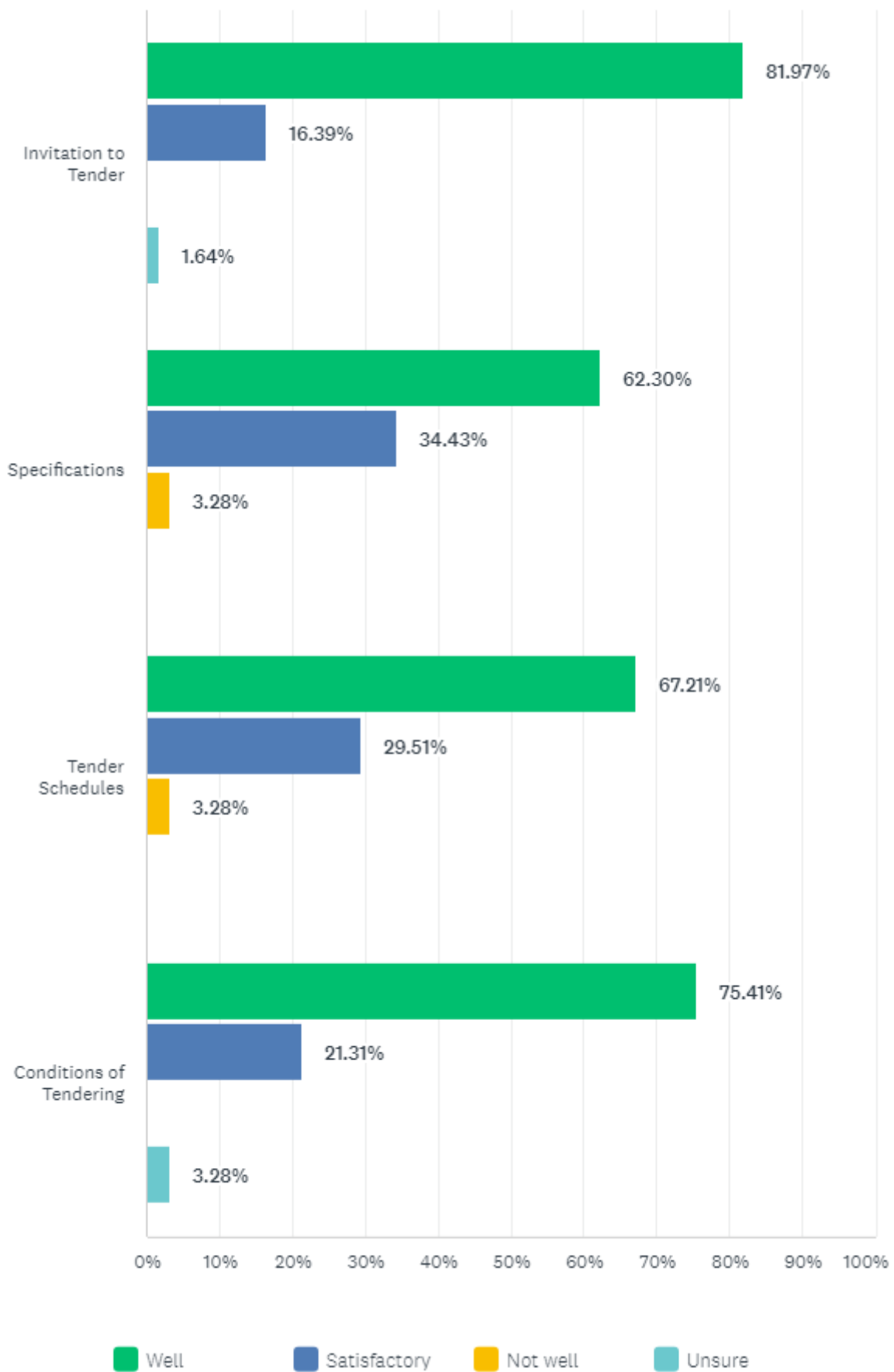


How would you rate any assistance we provided you?

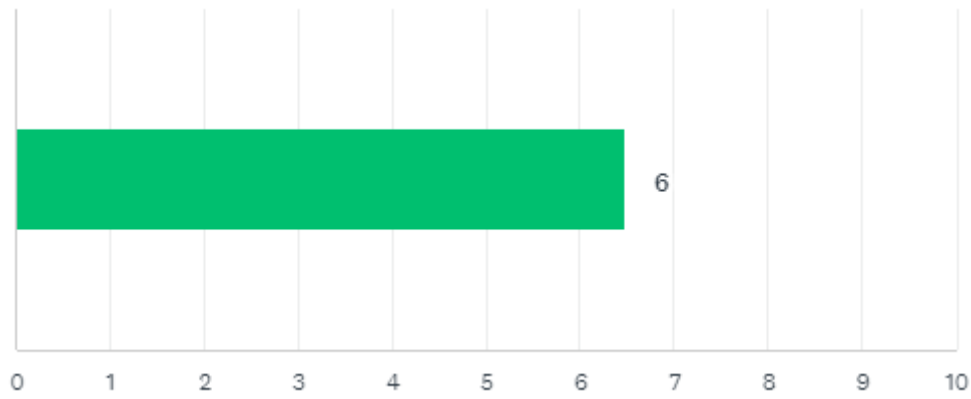


### Part 3 – Tender Details

How well do our documents describe the Tender requirements?

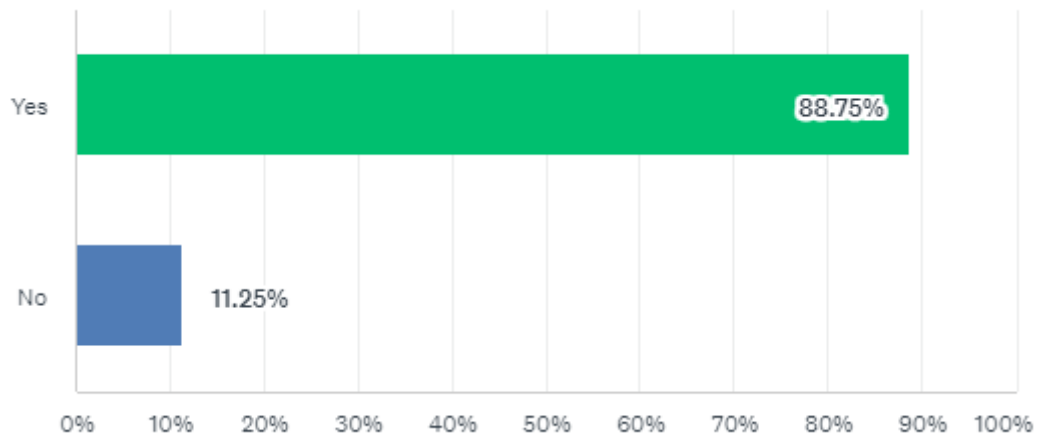


How helpful was our feedback to you after Tenders were evaluated?



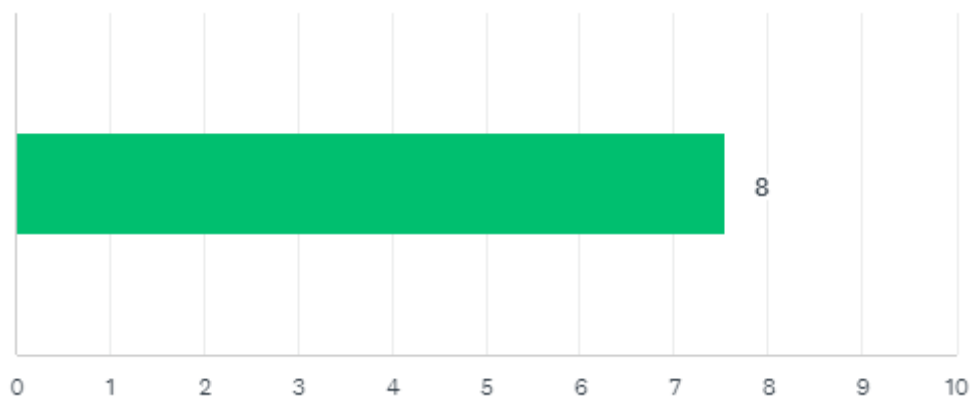
#### Part 4 – During the Contract Period

Have you had any contact with Regional Procurement during the contract period, eg with receiving updated pricing, providing insurance records or providing spend reports?

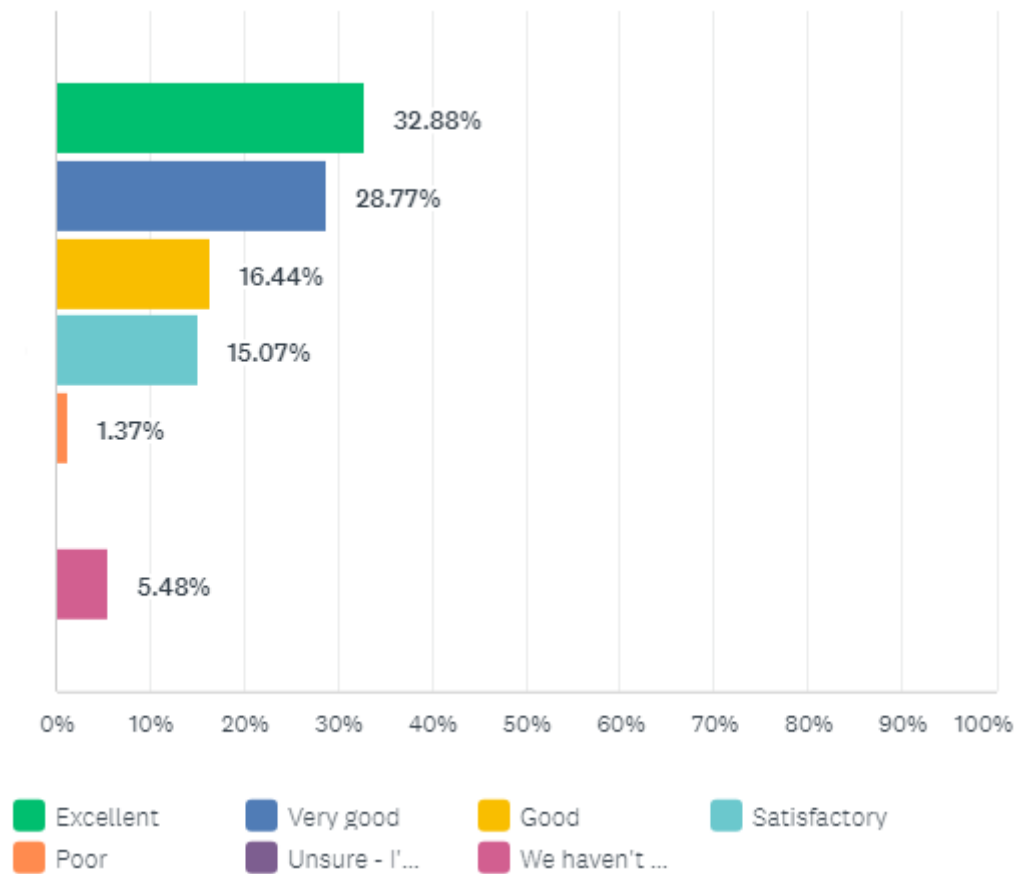


#### Part 5 – Customer Service

How would you rate your overall experience with Regional Procurement during the contract period?

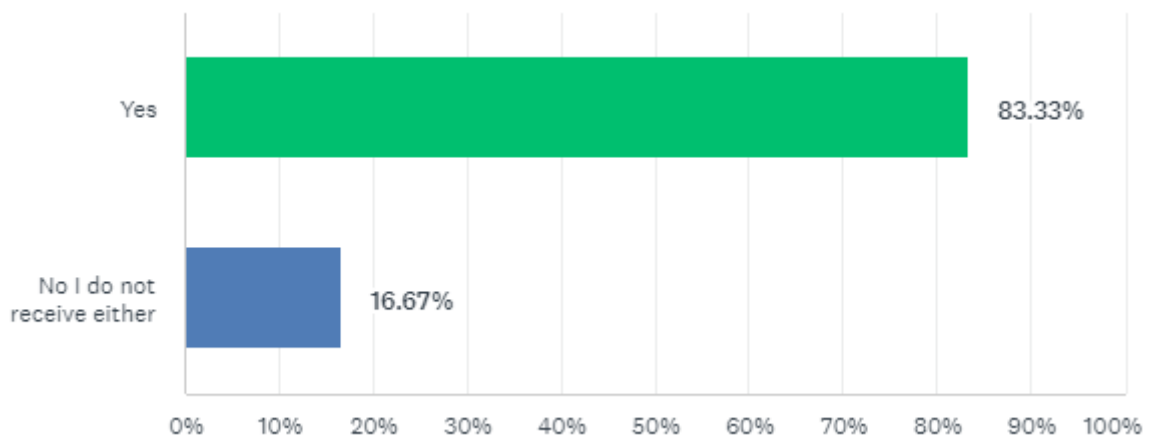


How would you rate assistance we have provided you?

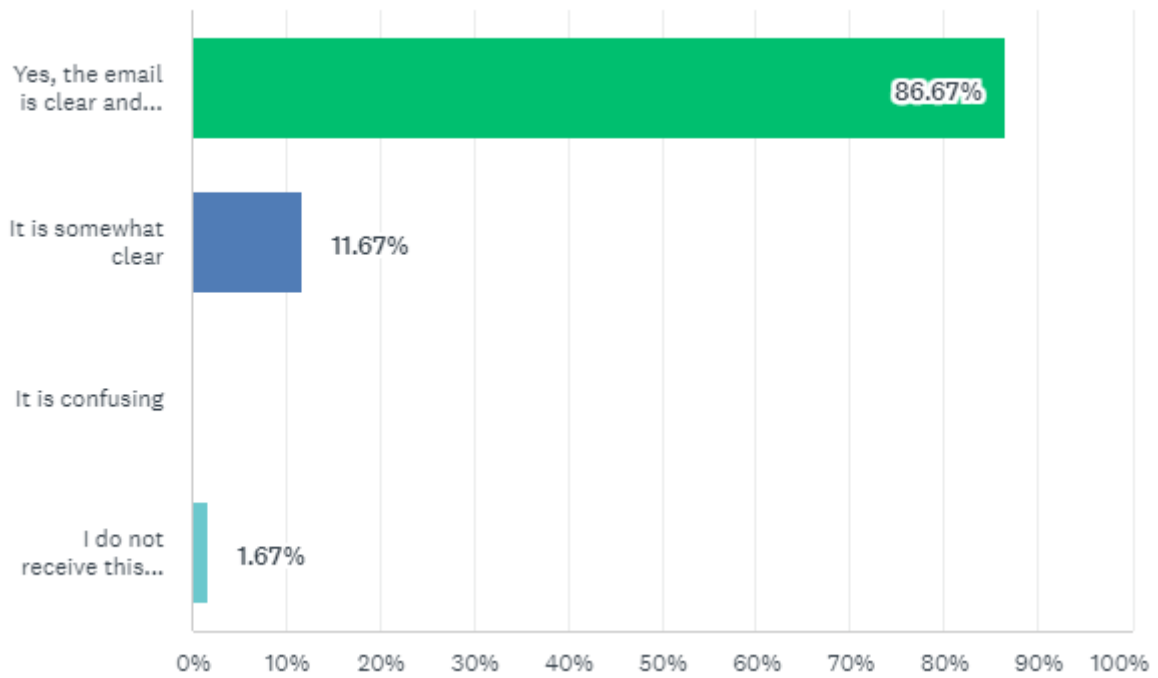


Part 6 – Periodical Supplier Reporting on Council Spend

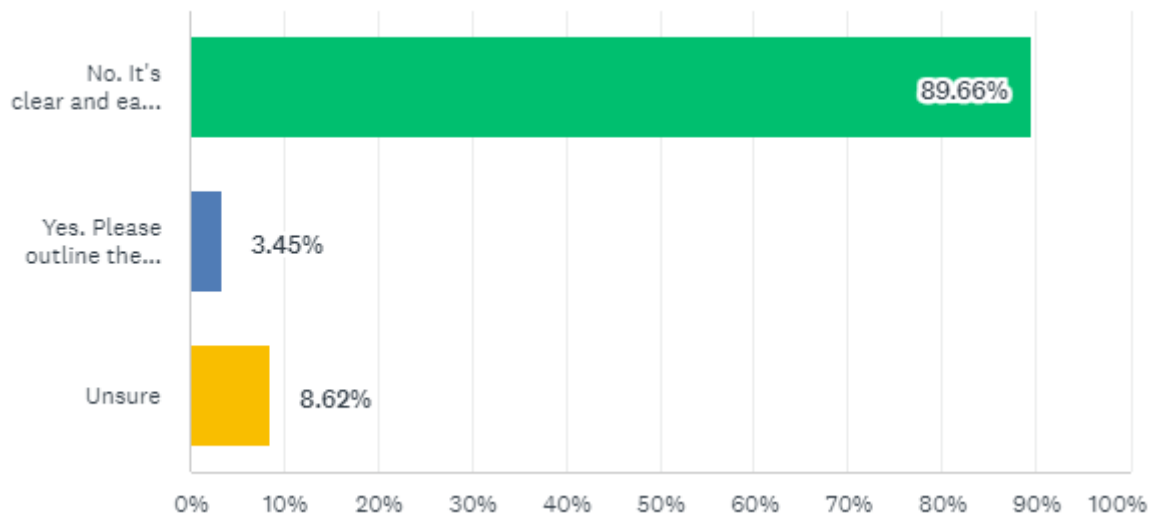
Do you receive the request for spend email or management fee invoice from Regional Procurement?



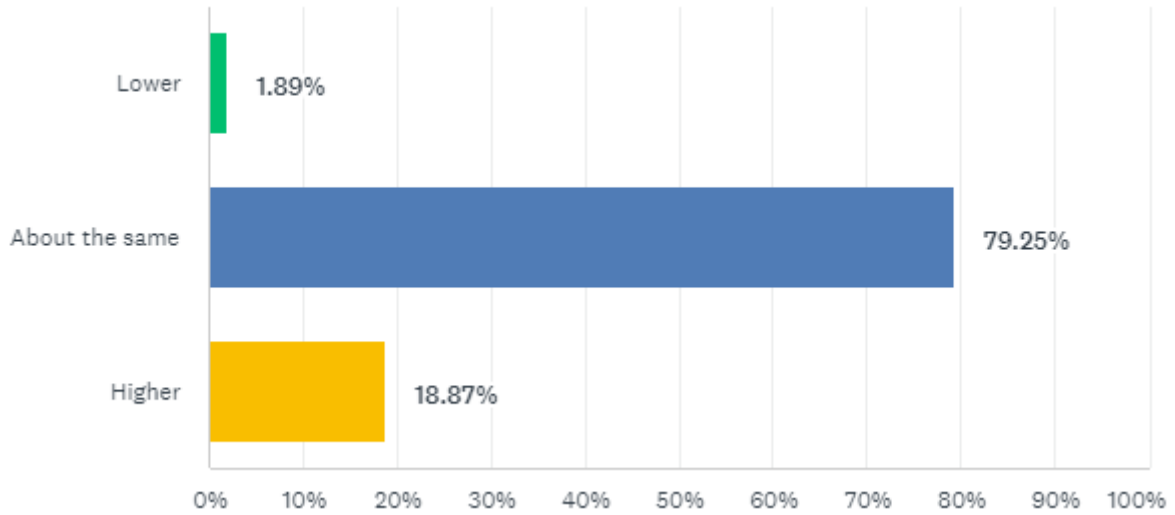
Is the information we ask you to provide clear and easy to understand?



Do you encounter any formatting issues in the spreadsheet we send?

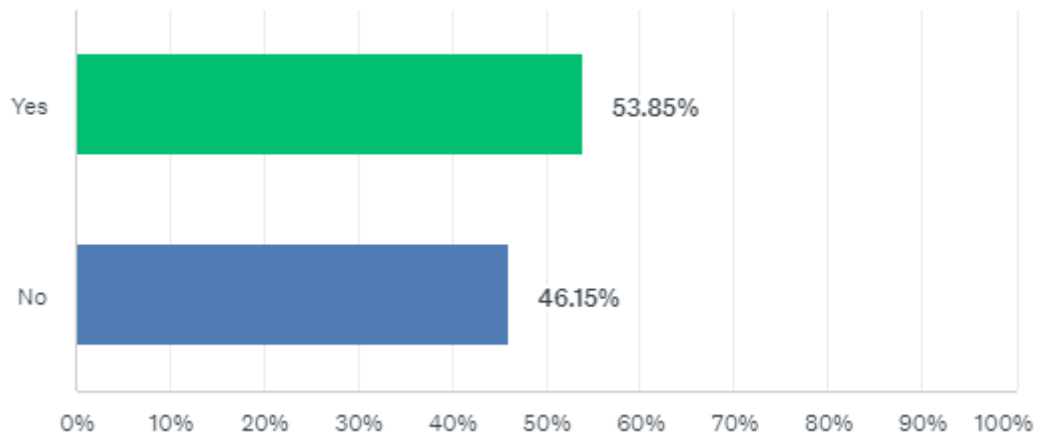


How do our contract management fees compare to those of other procurement companies you work with?



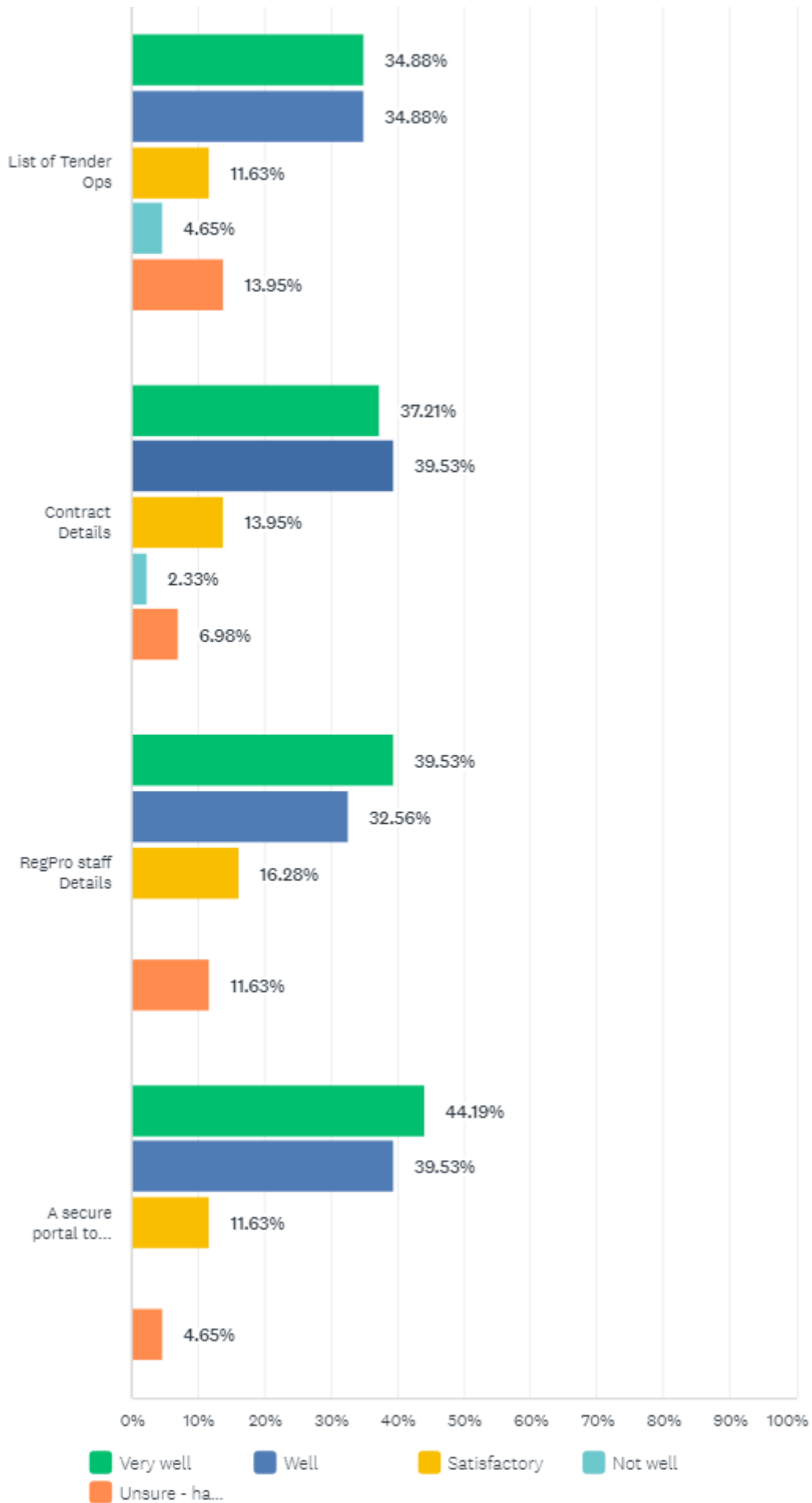
### Part 7 – Regional Procurement Website

Have you visited the Regional Procurement website over the past twelve months?





How well does our website provide the following?



**Part 8 – We are keen to keep you informed.**

We are always looking for ways to provide you with useful information. Where are you most likely to look for updates on Regional Procurement Tenders, services and other news?

