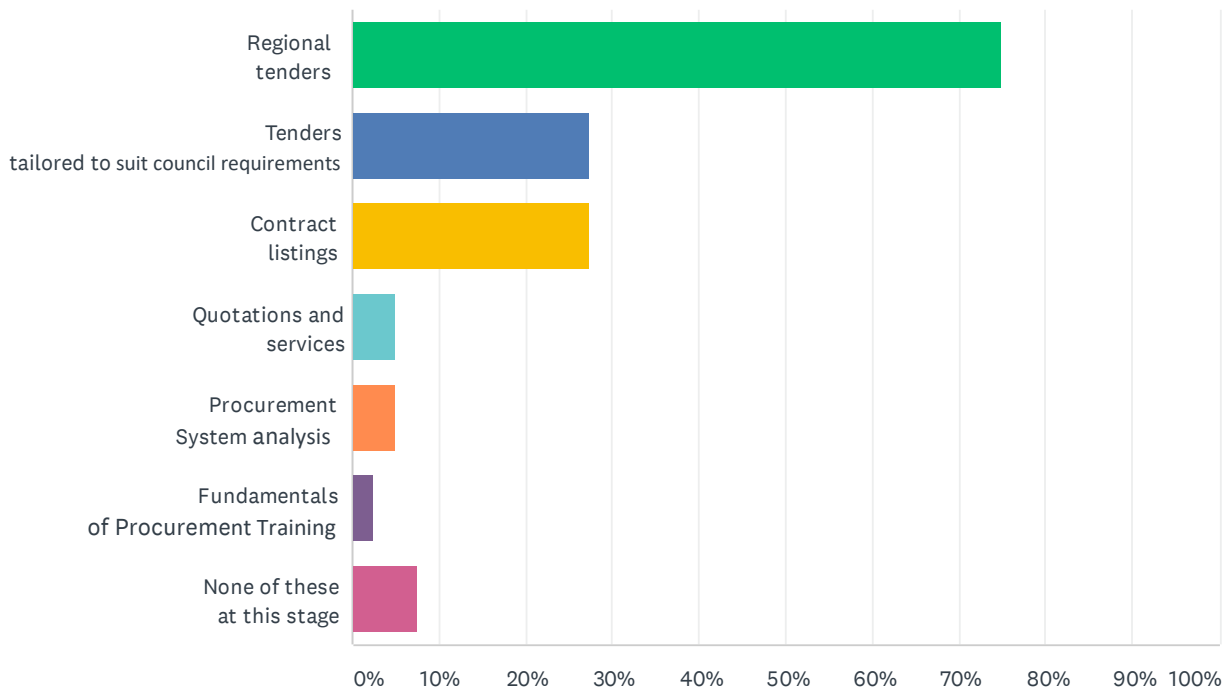
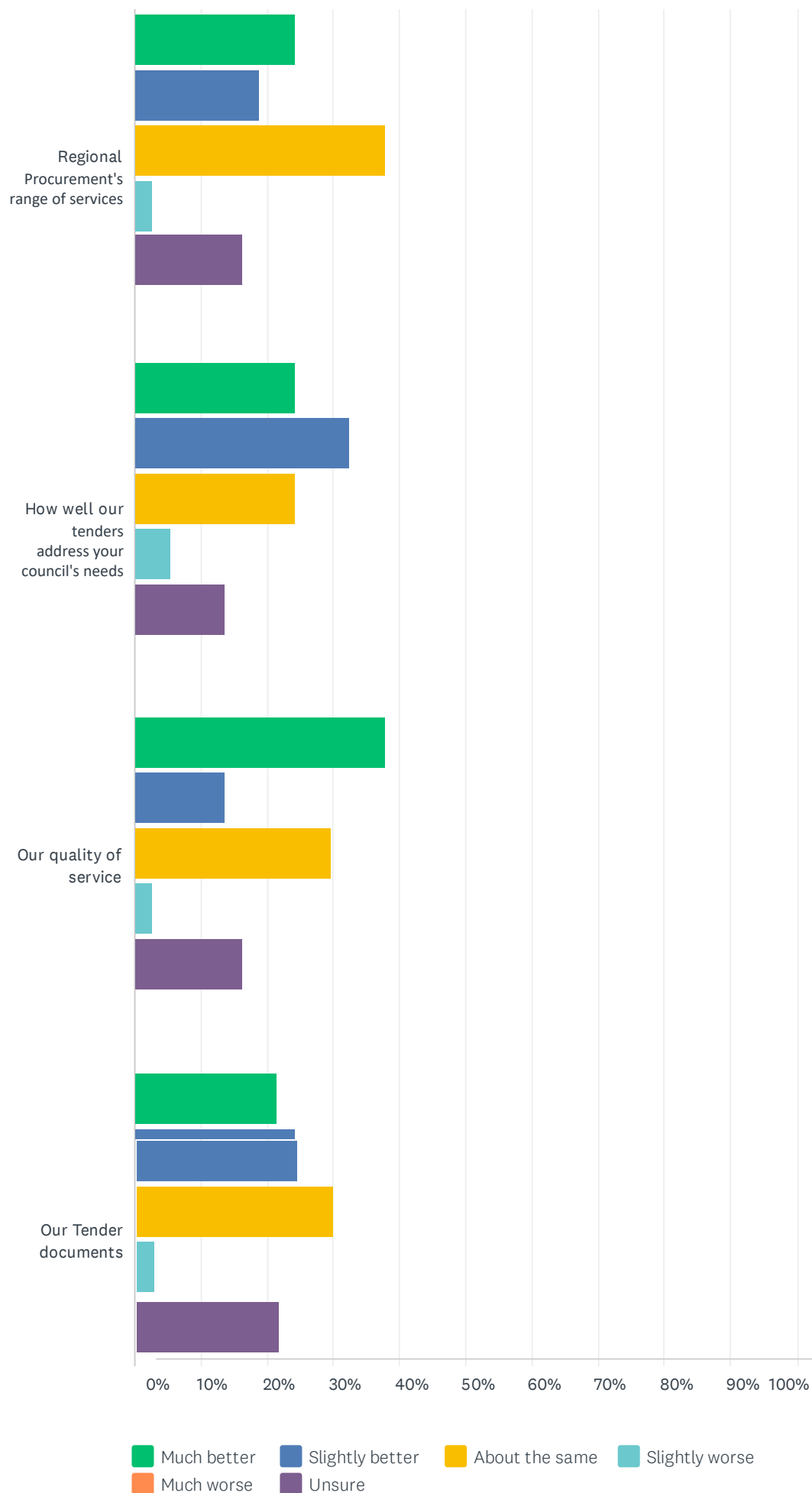


Which of the following Regional Procurement services have you utilised? Please tick all that apply



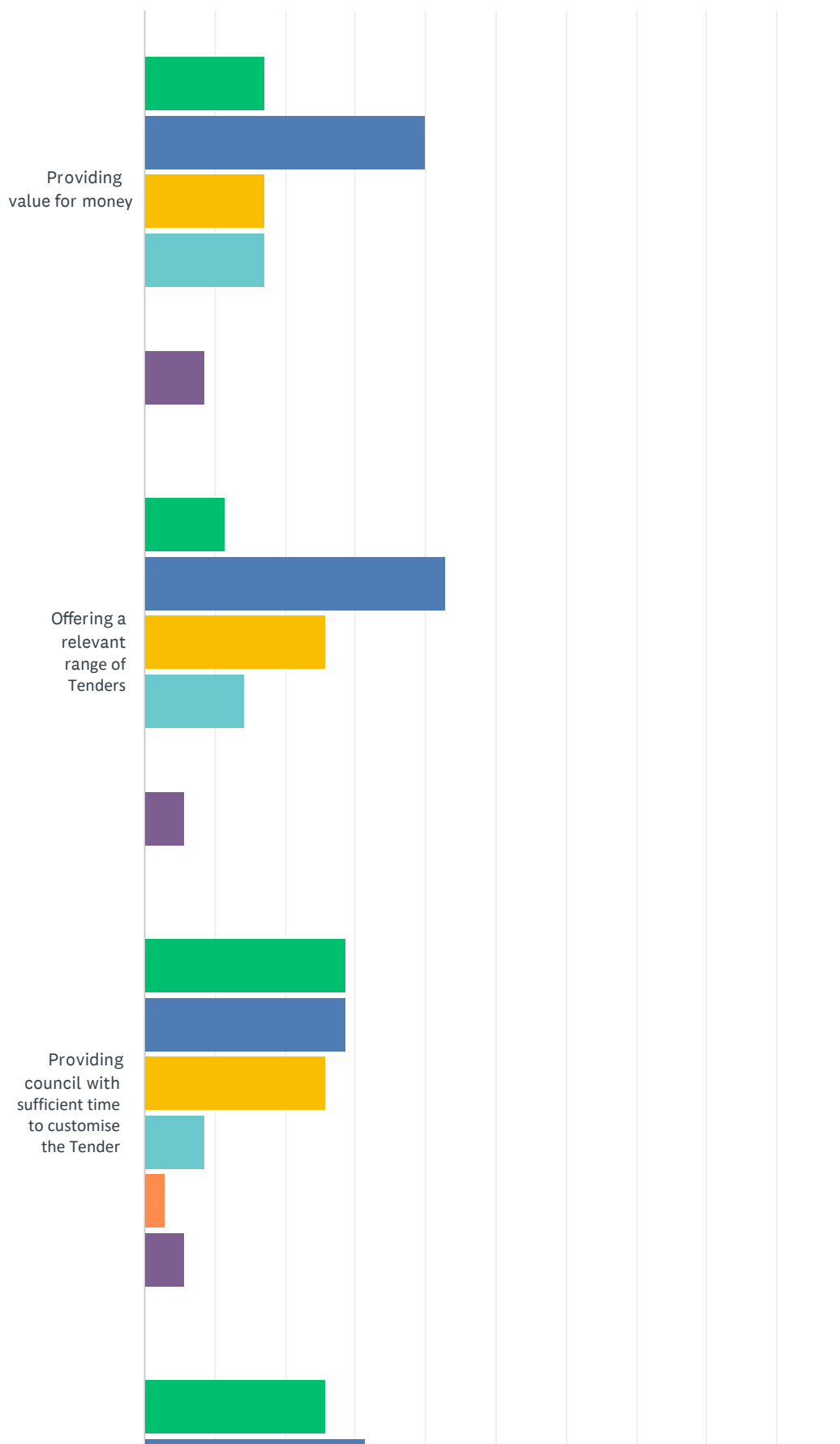
2021 Council Satisfaction Summary of Survey Responses

Compared to other procurement service providers, how would you rate...

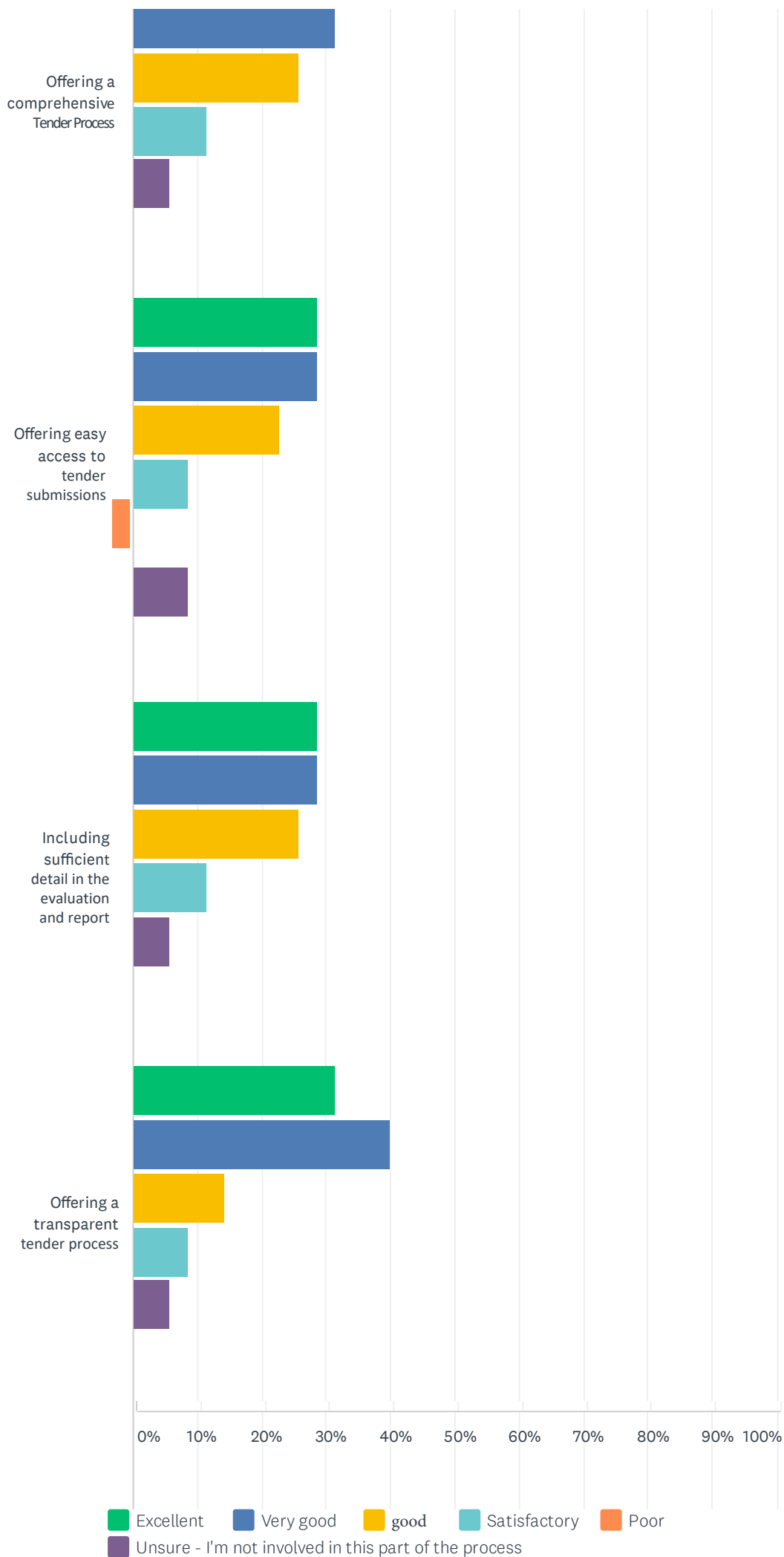


2021 Council Satisfaction Summary of Survey Responses

How would you rate Regional Procurement with the following?
Please provide a response for all service options

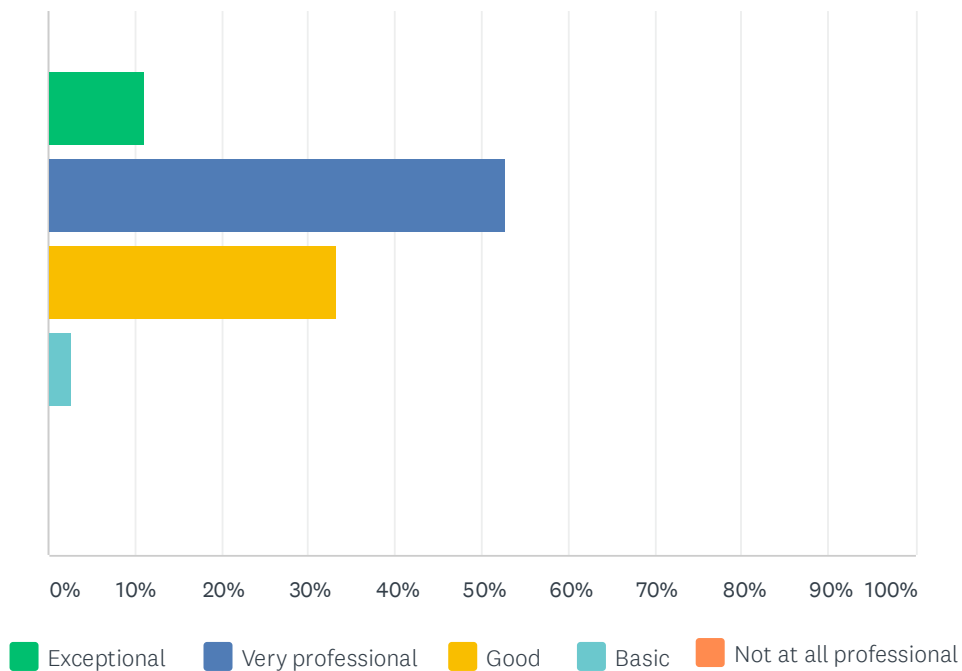


2021 Council Satisfaction Summary of Survey Responses

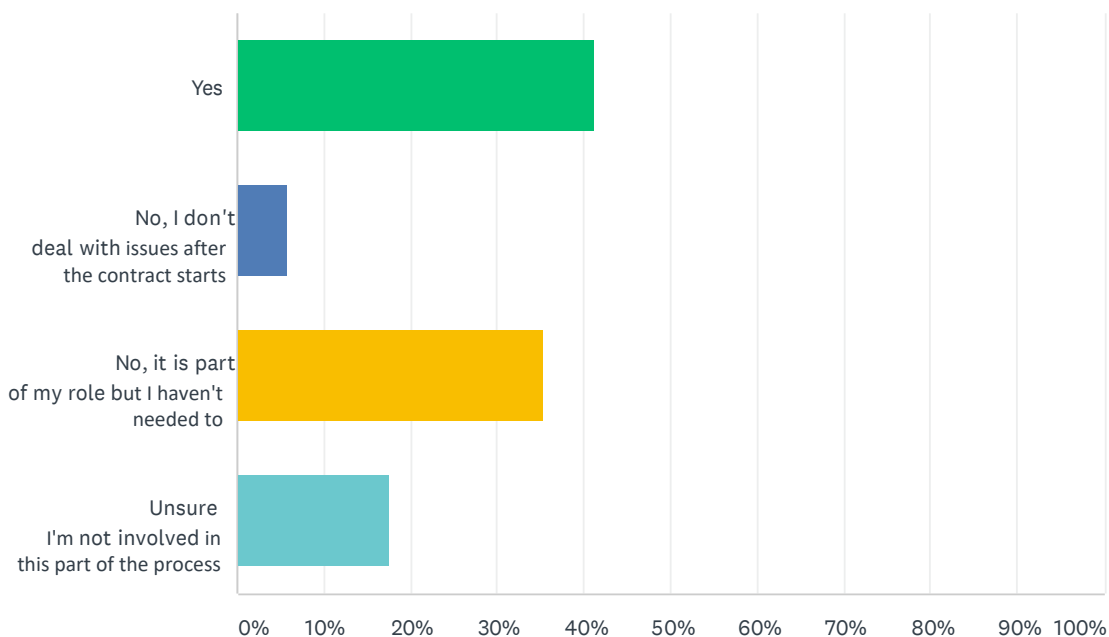


2021 Council Satisfaction Summary of Survey Responses

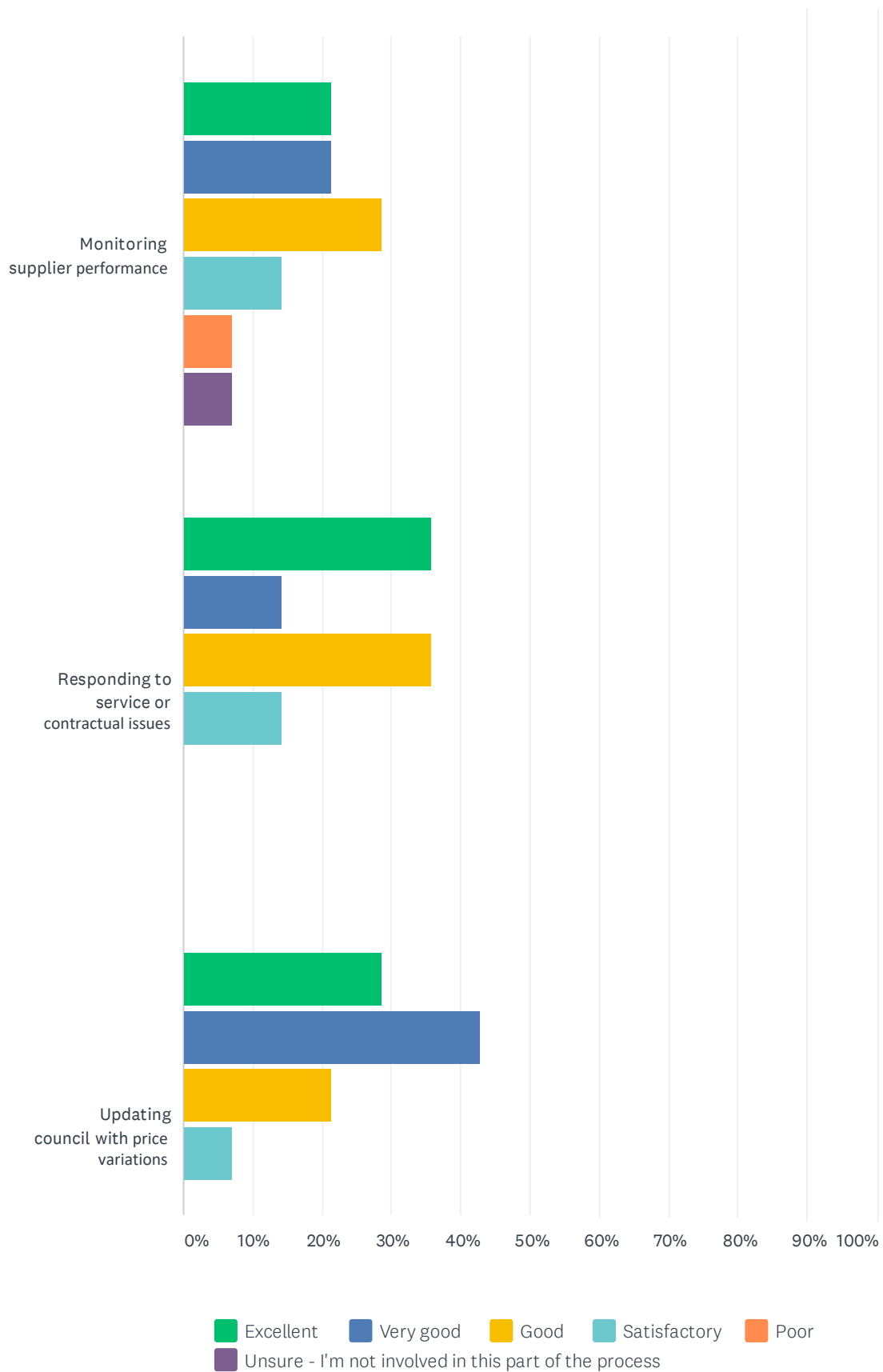
How would you rate our level of professionalism?



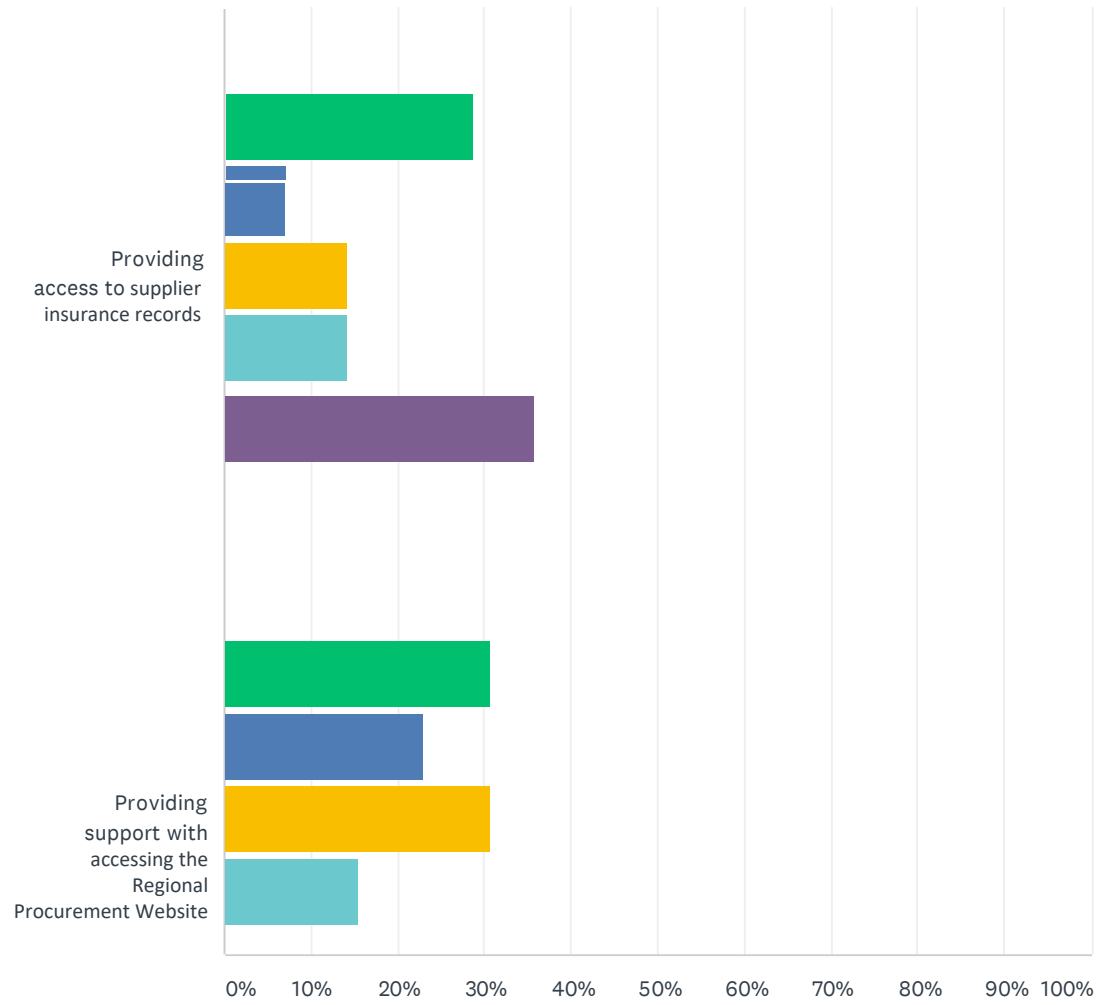
Have you contacted our staff with a service or contractual issue?



How would you rate us against each of the following? Please provide a response for all service options.



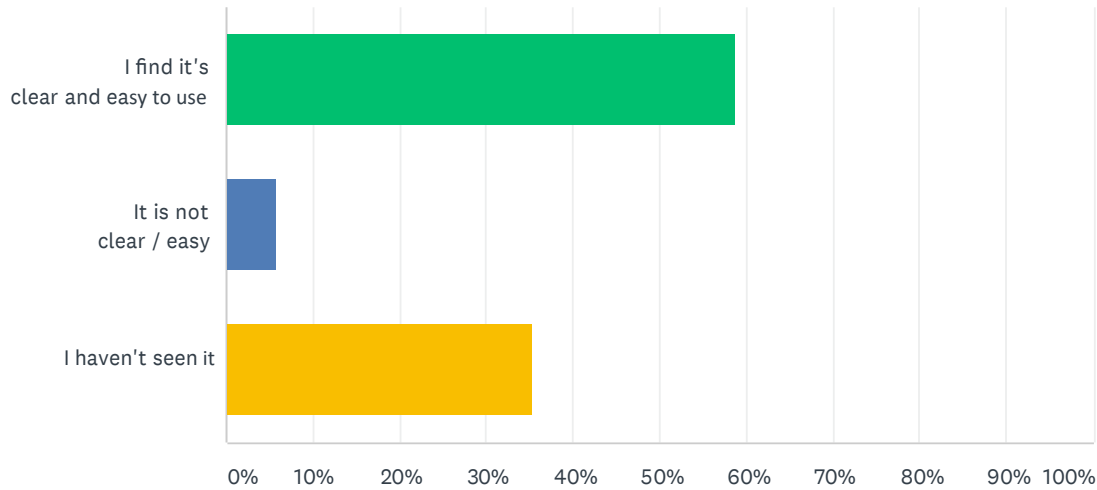
2021 Council Satisfaction Summary of Survey Responses



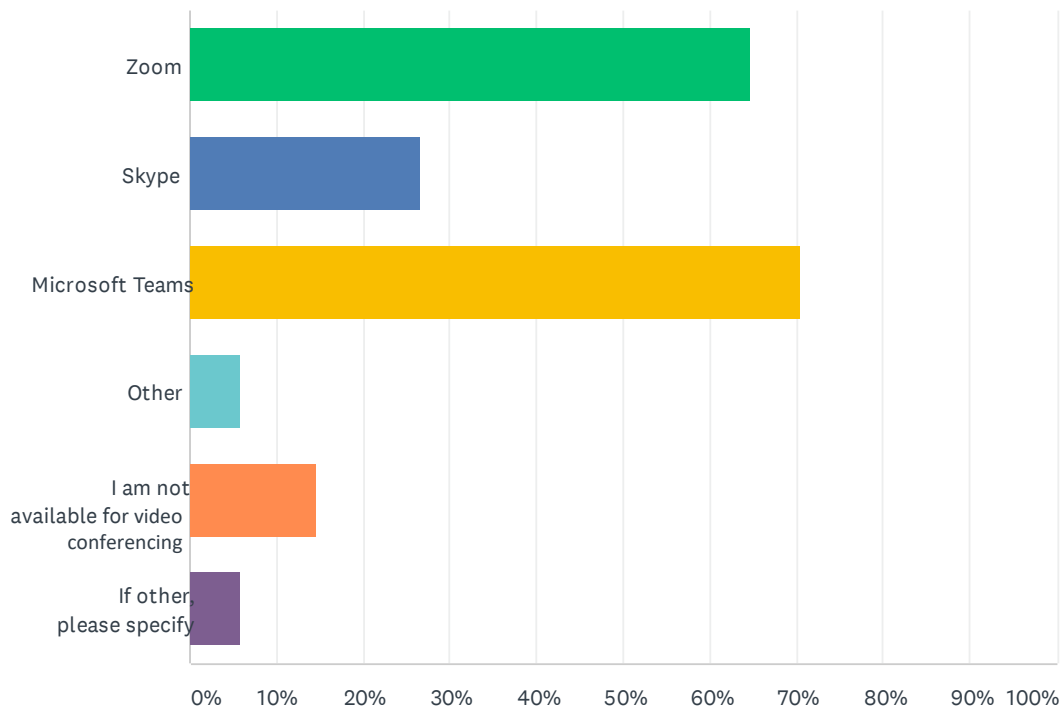
- Excellent
- Very good
- Good
- Satisfactory
- Poor
- Unsure - I'm not involved in this part of the process

2021 Council Satisfaction Summary of Survey Responses

Regional Procurement uses a web-based survey tool to request council feedback on supplier performance 6 after each contract commences and 6 months prior to the end of the initial contract term. We welcome your feedback on the survey format and ease of use.

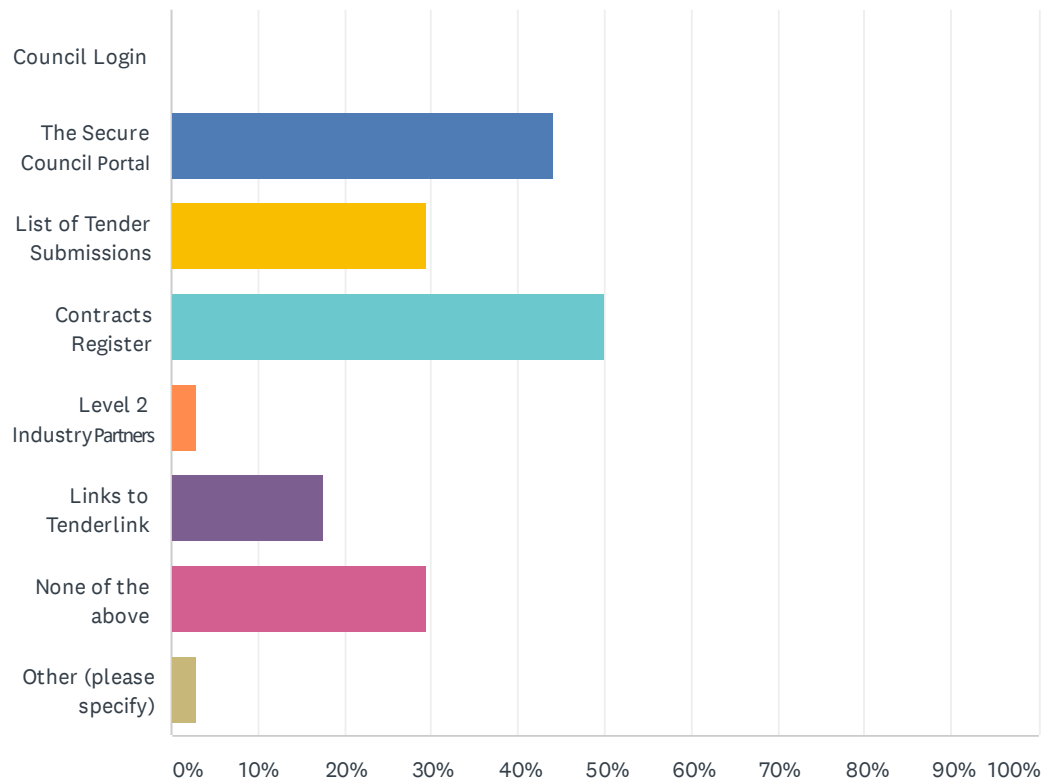


Regional Procurement can conduct meetings through online video conferencing. Do you have access to any of the following platforms?'



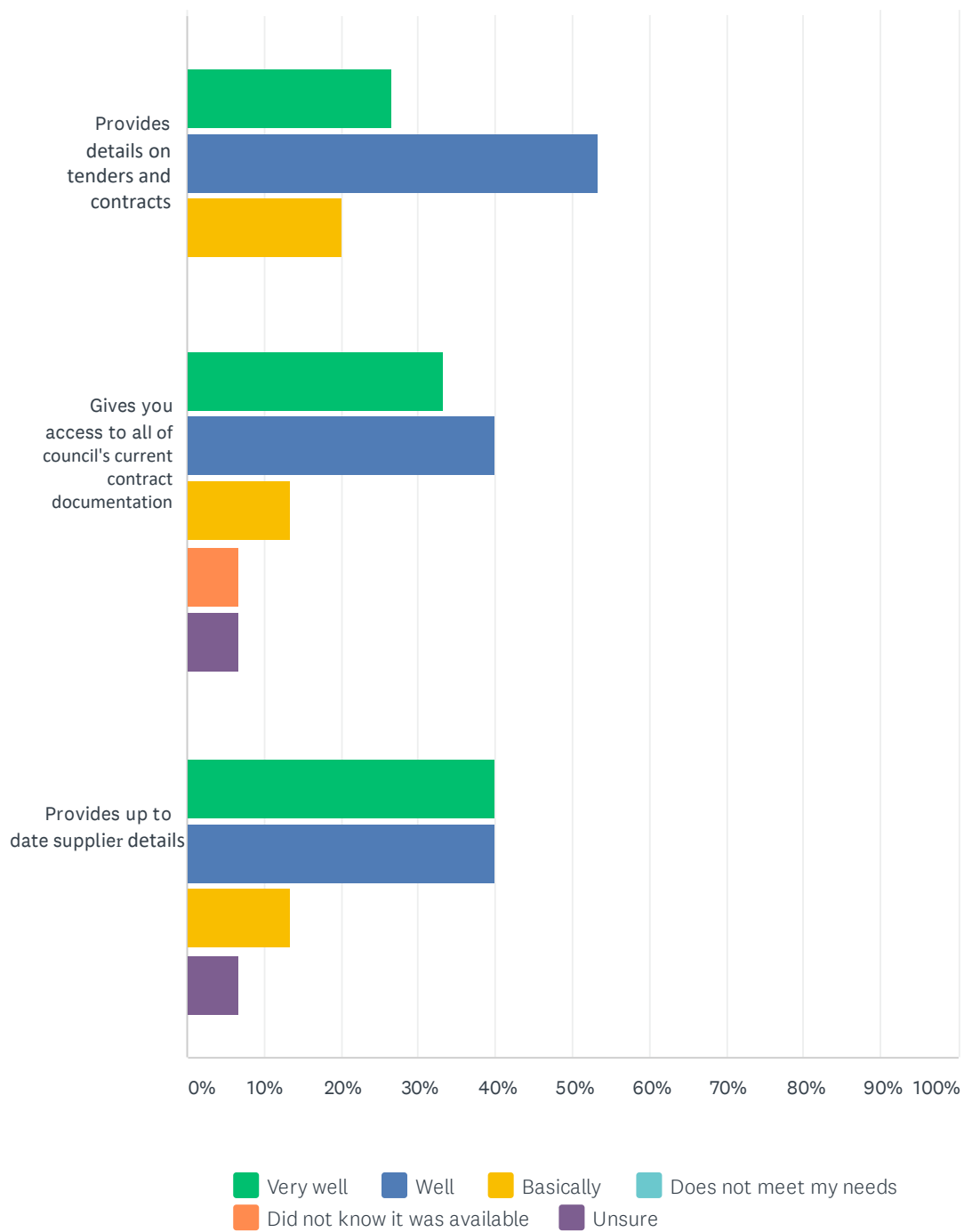
2021 Council Satisfaction Summary of Survey Responses

Which of the following pages do you tend to visit on our website?
Please tick all that apply



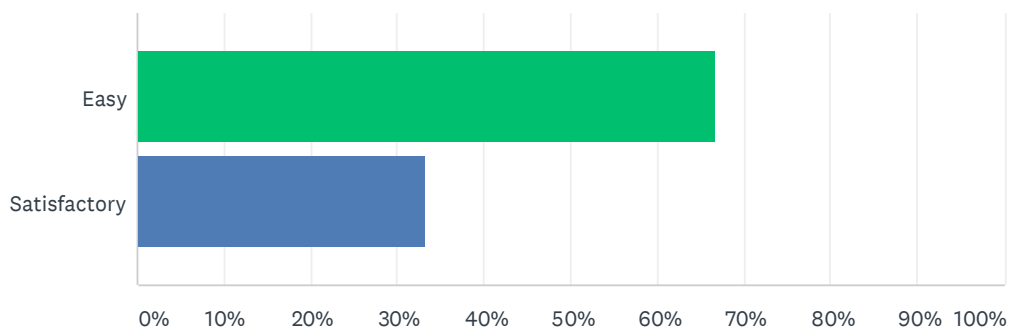
2021 Council Satisfaction Summary of Survey Responses

How well does our website meet your needs with the following?



2021 Council Satisfaction Summary of Survey Responses

How easy has the Member Portal been to use?



How likely are you to recommend Regional Procurement to other Councils?

