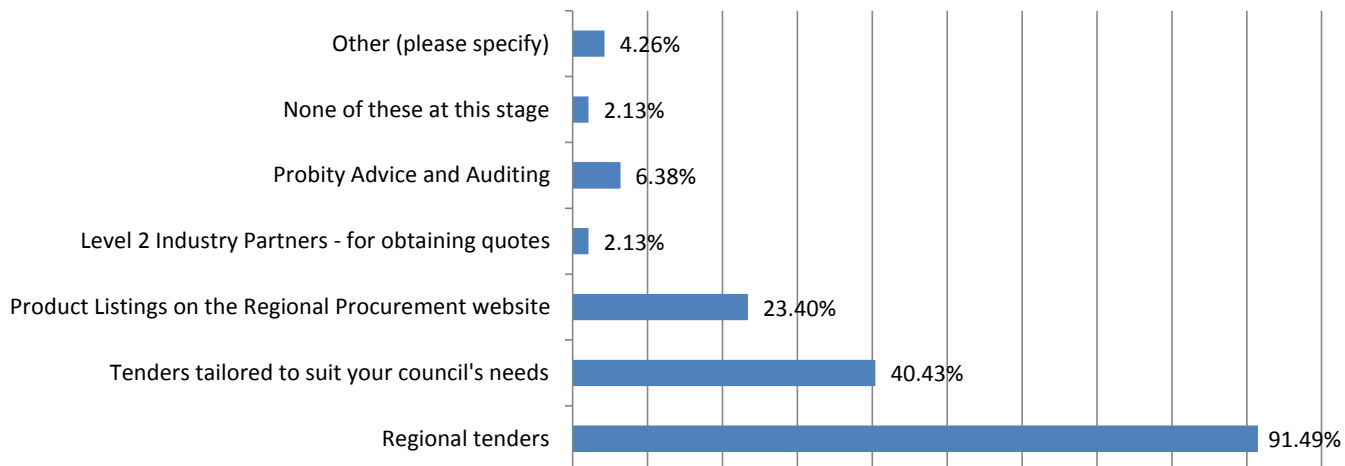


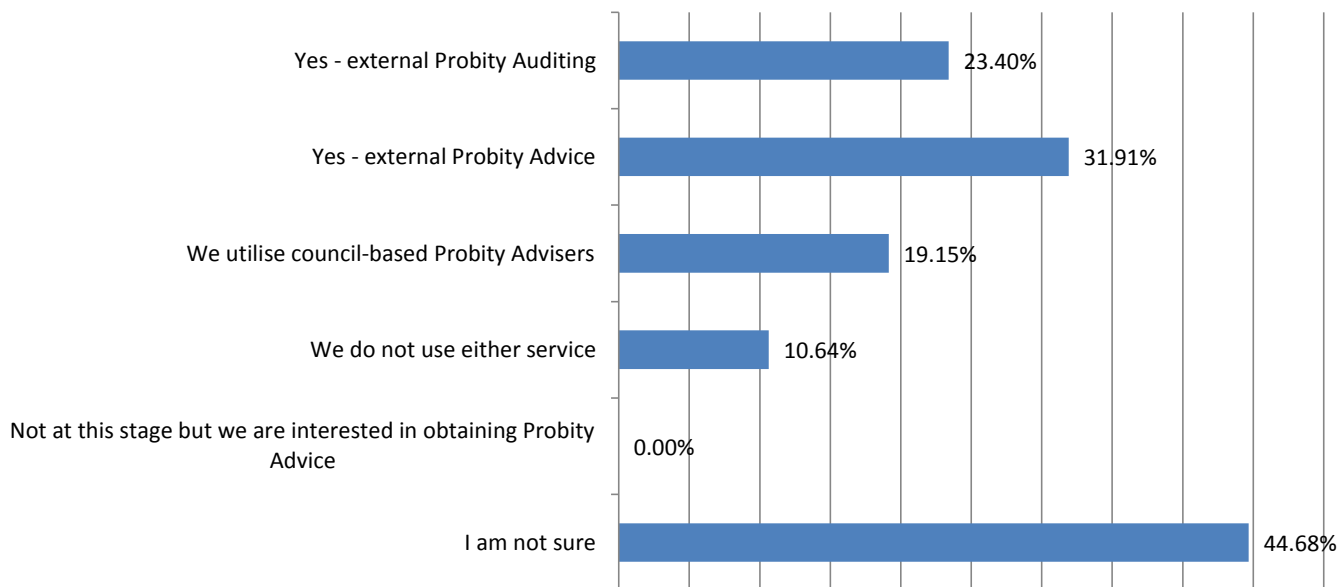
# Regional Procurement Council Satisfaction Survey June 2017

## Results Summary

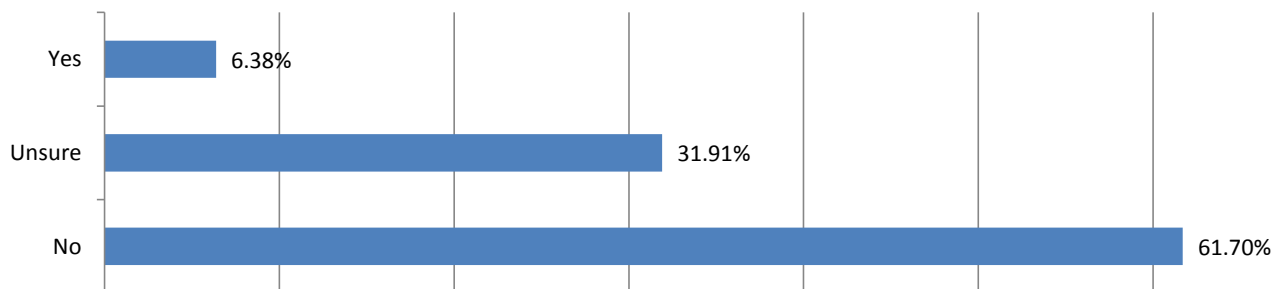
### Which of the following Regional Procurement services have you utilised?



### Does your council utilise any probity auditing or advice services?



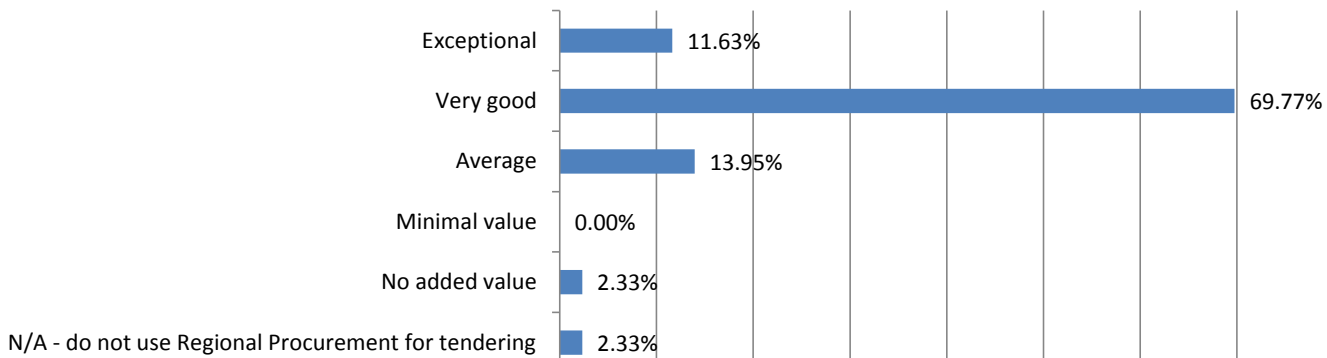
### Are there any other services you would like Regional Procurement to offer?



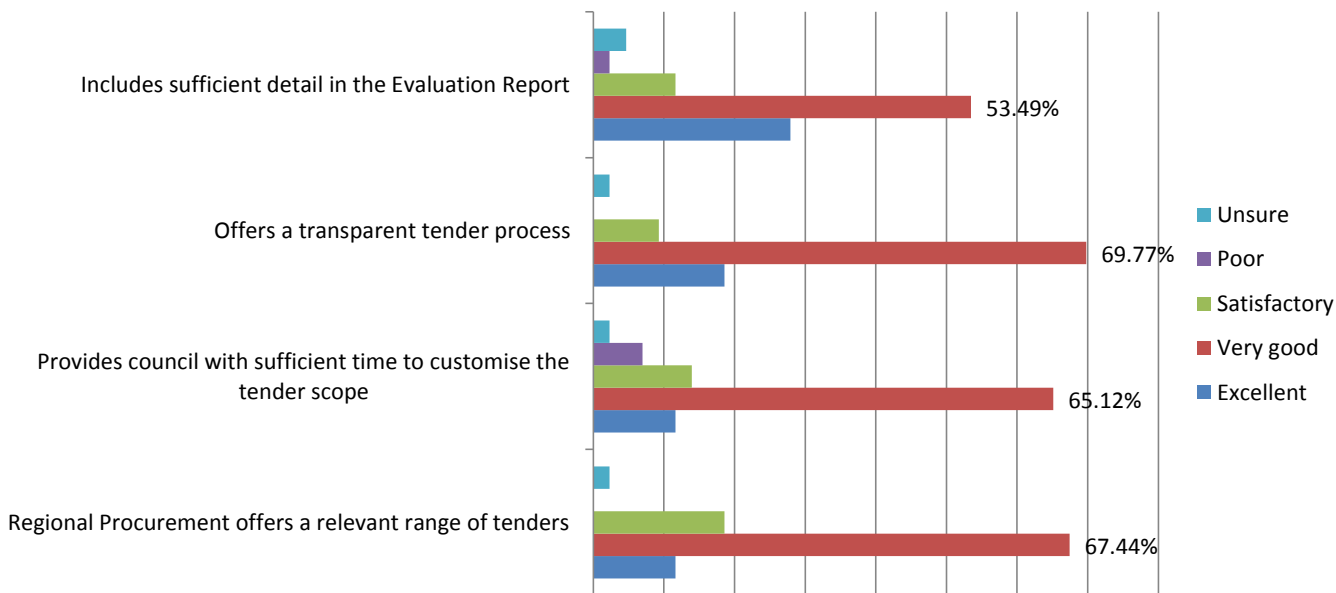
# Regional Procurement Council Satisfaction Survey June 2017

## Results Summary

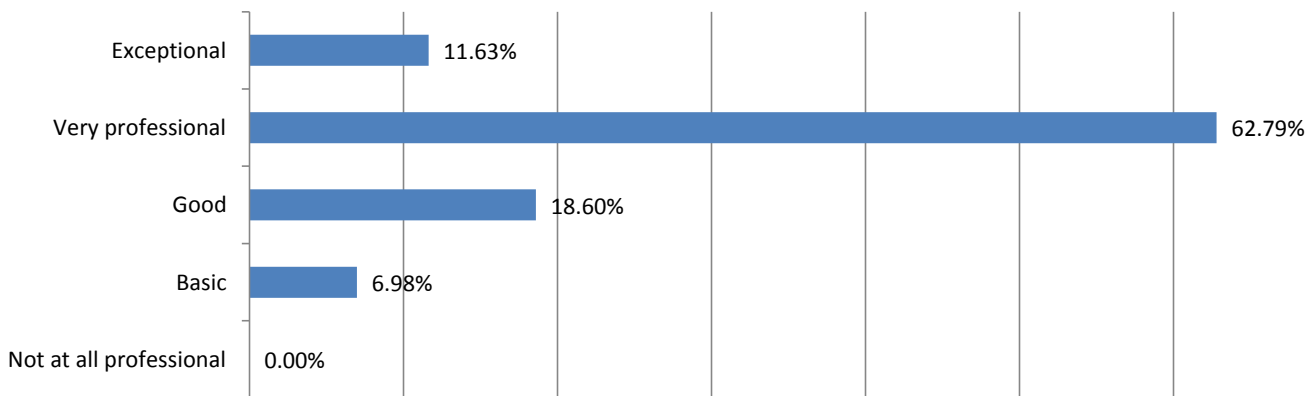
### Please rate the value that Regional Procurement adds to your tender process?



### Please rate the Regional Procurement Tender Process in the following areas



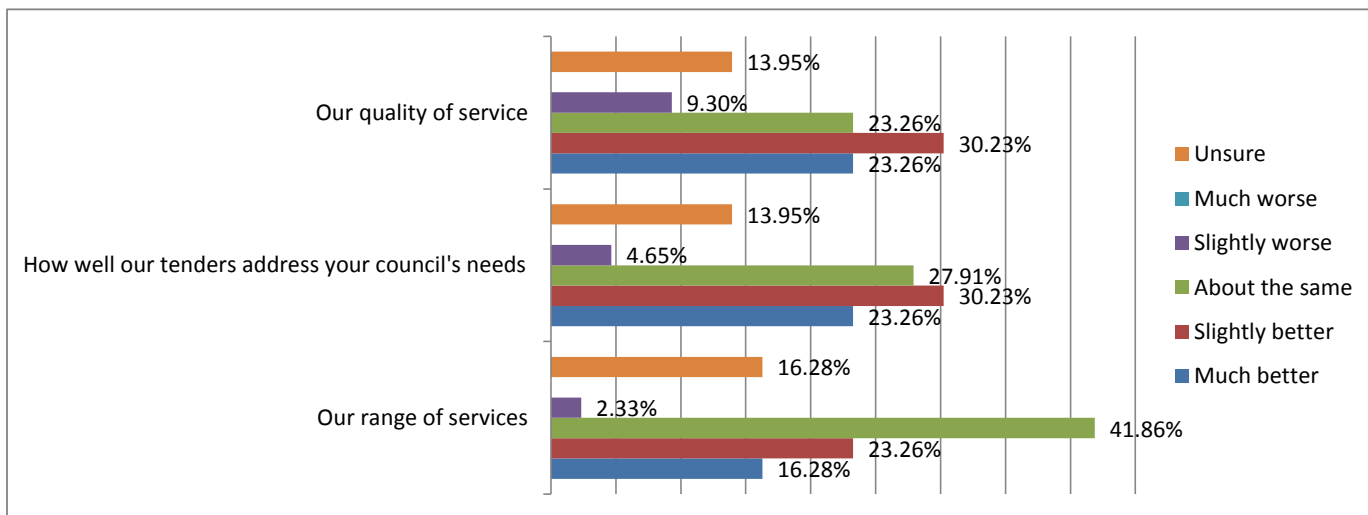
### How would you rate our level of professionalism?



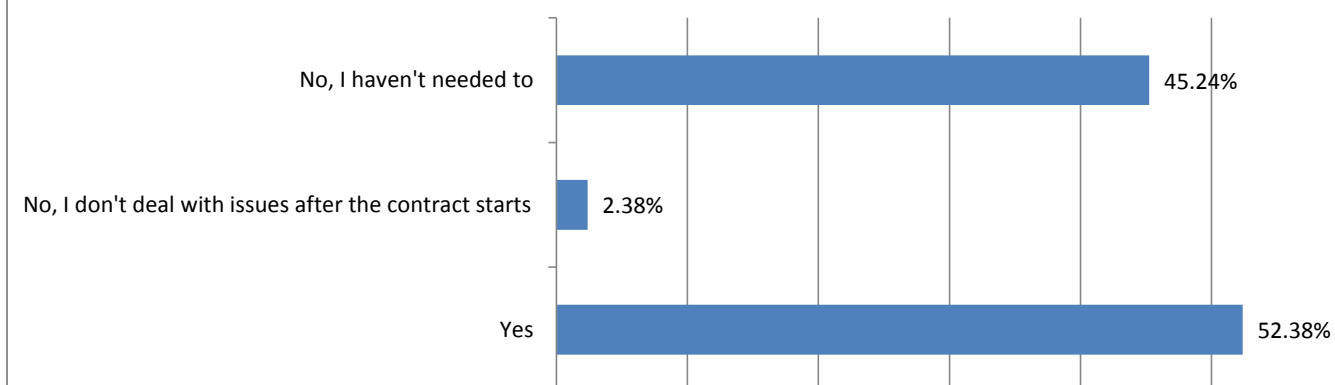
# Regional Procurement Council Satisfaction Survey June 2017

## Results Summary

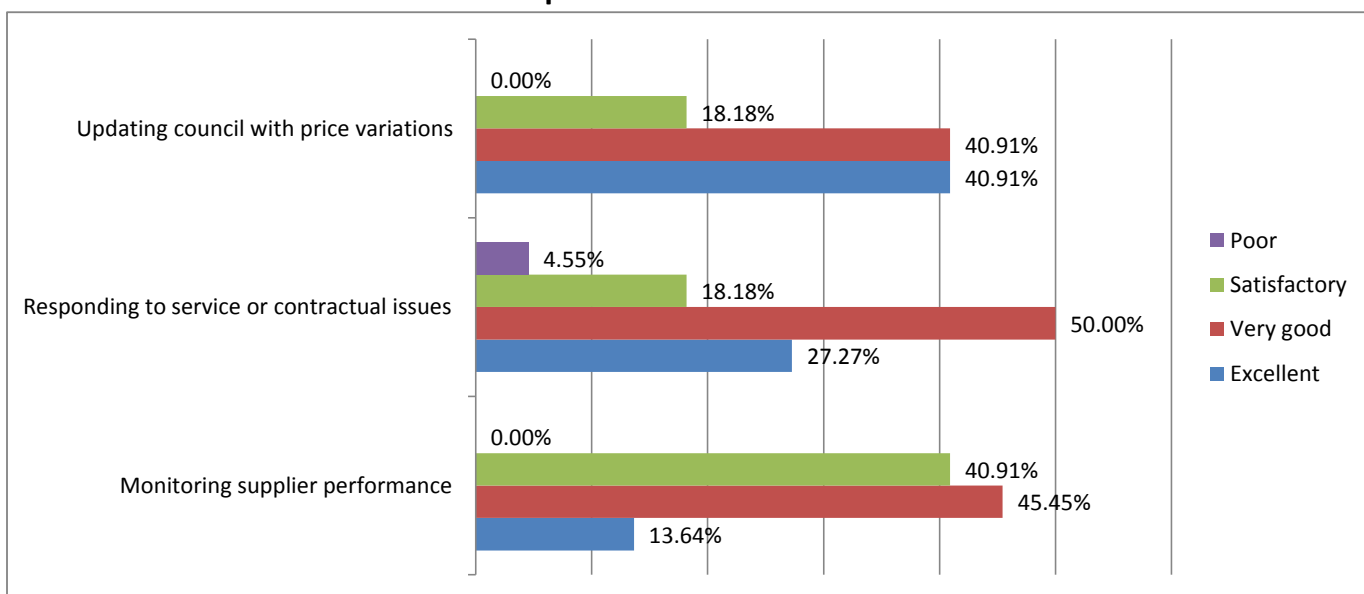
**Compared to other procurement service providers, please rate Regional Procurement in each of the following areas**



### Have you contacted our staff with a service or contractual issue?



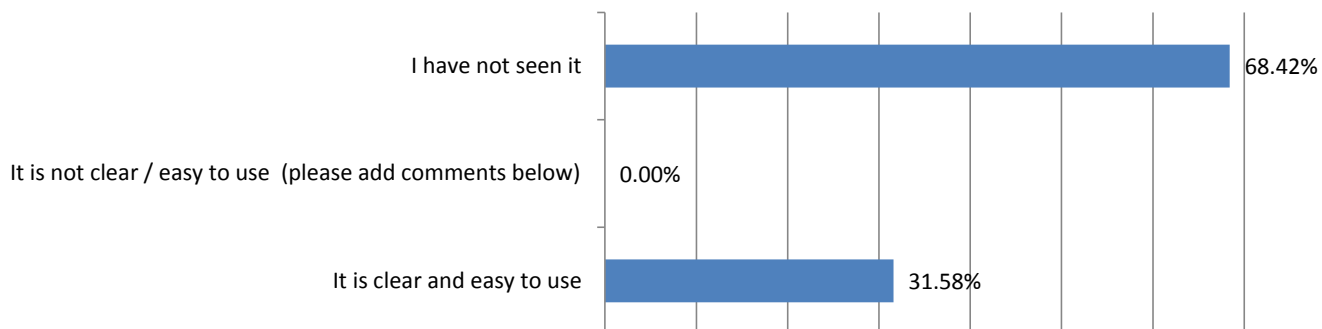
### Please rate Regional Procurement in the following areas regarding our response to Contractual Issues



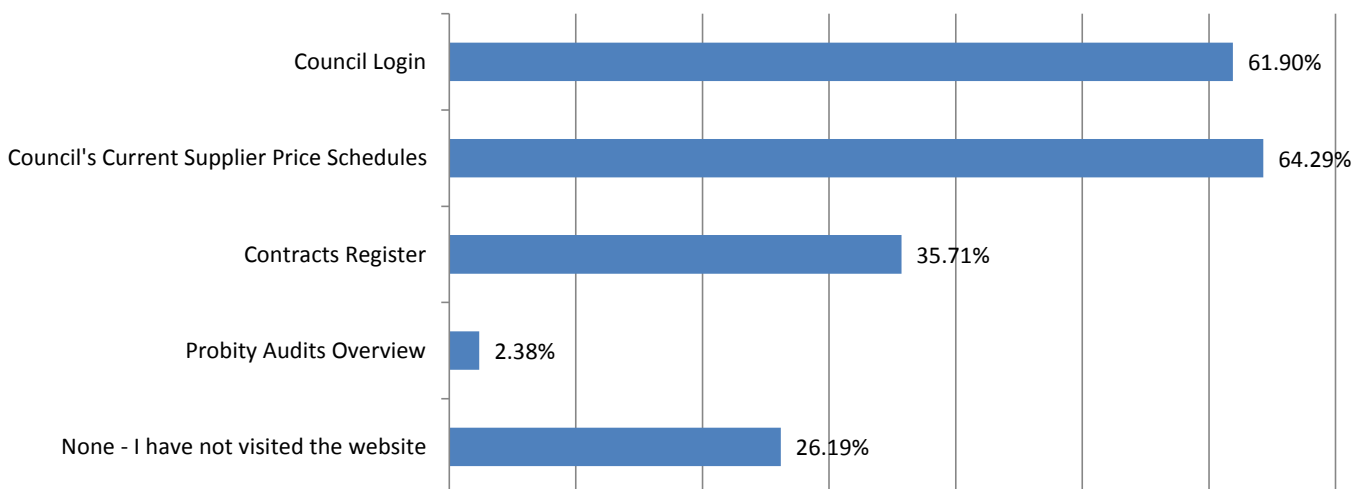
# Regional Procurement Council Satisfaction Survey June 2017

## Results Summary

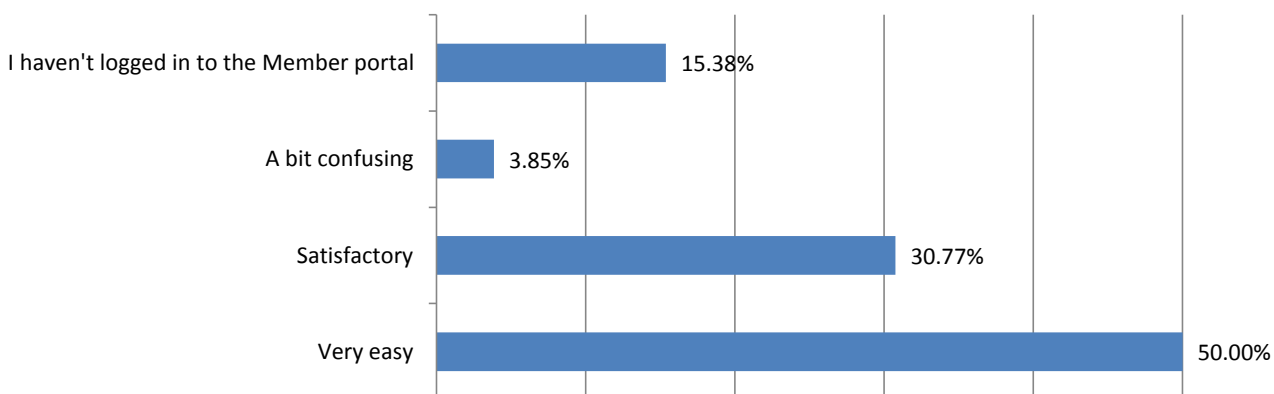
**Regional Procurement has introduced a web-based survey tool for obtaining feedback on supplier performance throughout the contract. Please rate the survey for ease of use.**



**Which of the following pages on the Regional Procurement website have you visited? Please tick all that apply Responses**



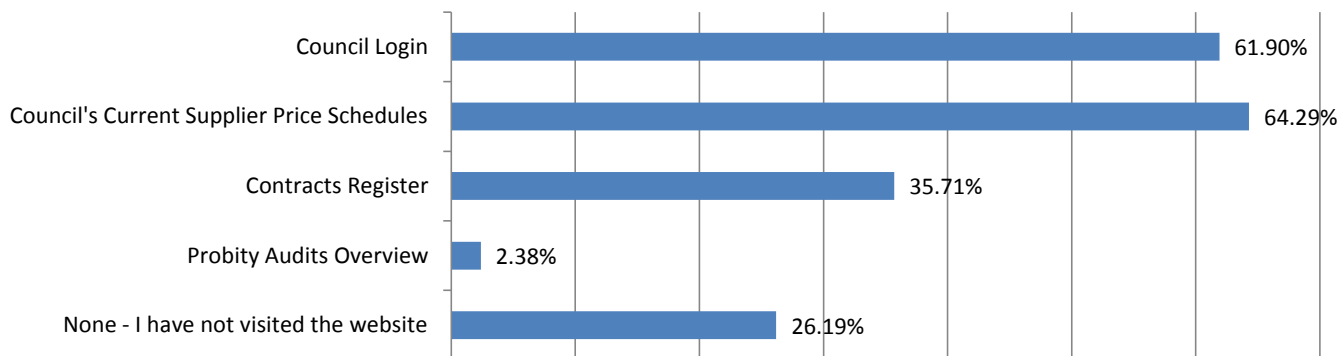
**If you have logged in to the Member portal to access contract information, how easy has it been to use?**



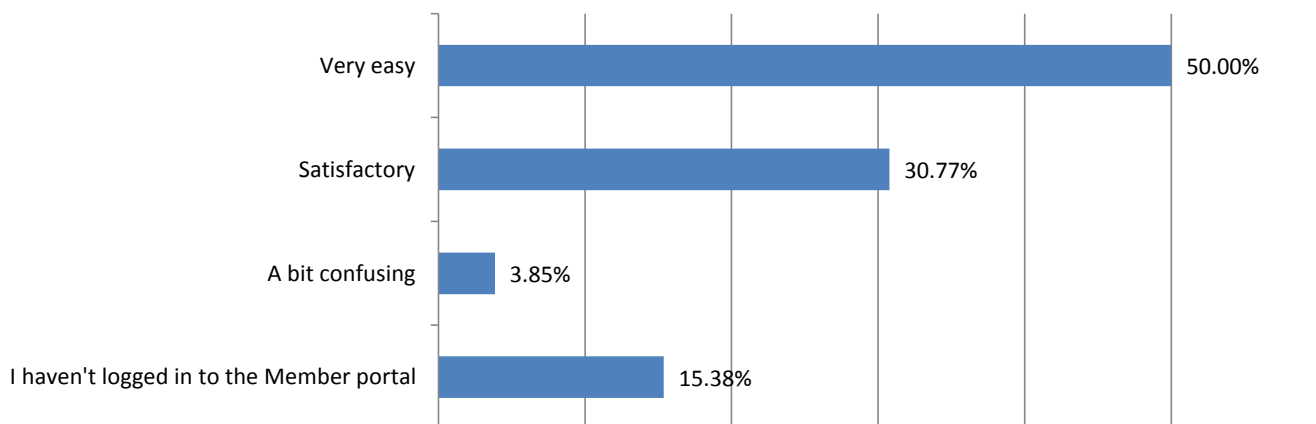
# Regional Procurement Council Satisfaction Survey June 2017

## Results Summary

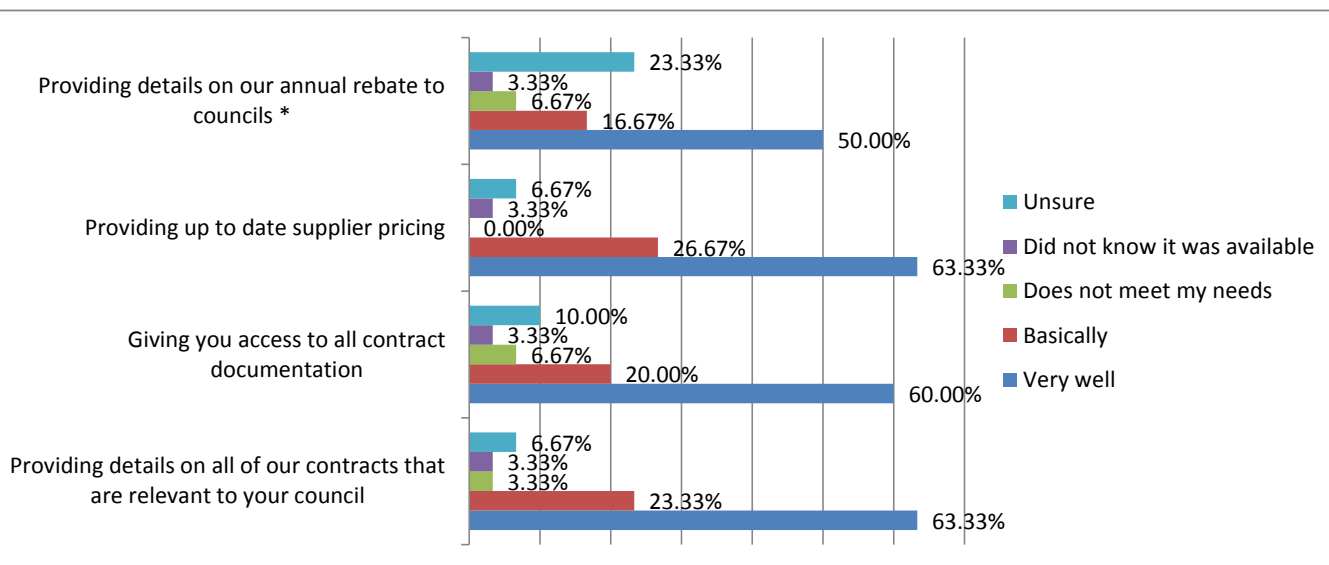
### Which of the following pages on the Regional Procurement website have you visited?



### If you have accessed contract information in our Member portal, how easy has the Portal been to use?



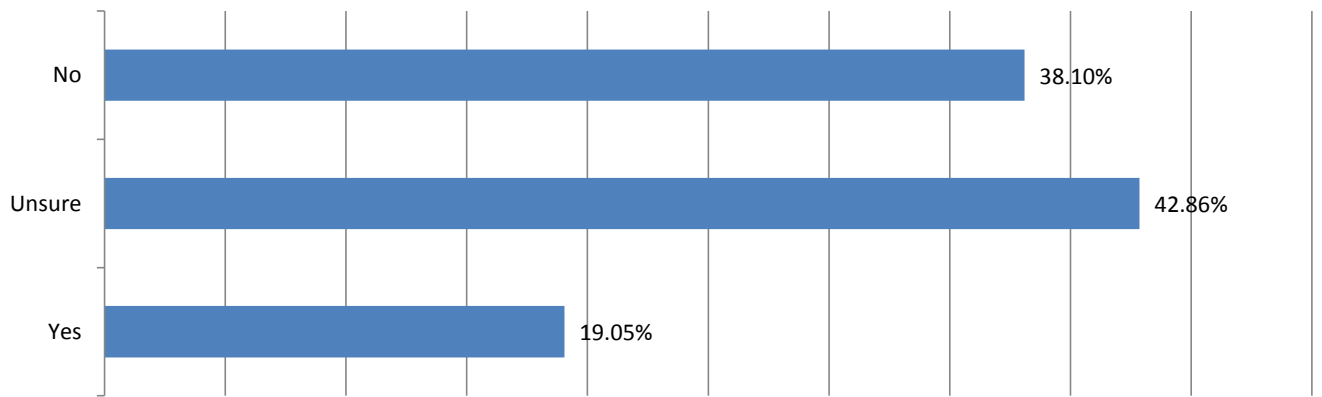
### How well does our website provide you the following information?



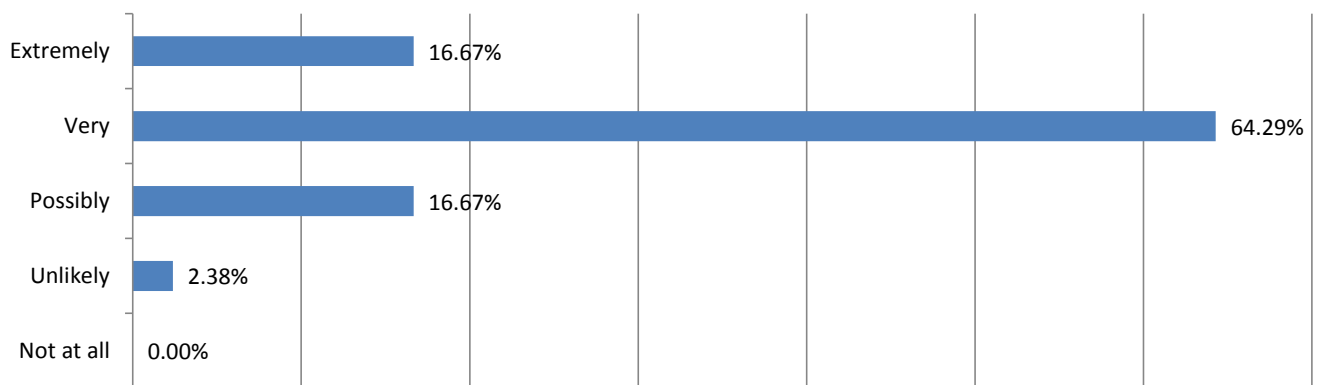
# Regional Procurement Council Satisfaction Survey June 2017

## Results Summary

### Are there any other areas you feel Regional Procurement could improve ?



### How likely are you to recommend Regional Procurement to other Councils?



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*The above survey results are based on responses from 50 council officers throughout Regional NSW. Regional Procurement would like to thank everyone who participated in this survey for their valued responses.*