

## Regional Procurement







## A message from the Manager

PETER SALAFIA

Whilst our community traverses the current health crisis, Regional Procurement is working towards resuming our face-to-face visits to our valued clients. Until things return to a 'normal' state, we will remain focused on delivering quality outcomes to client councils and valued suppliers alike. It is of the utmost importance not only to myself as manager, but my entire team, that the level of service we provide is second to none.

Our annual customer satisfaction surveys (both Council and Supplier) are due to be released via Survey Monkey very shortly. We encourage frank and open responses to the questions contained in the surveys to ensure Regional Procurement can clearly identify where our services can be improved. Such feedback is invaluable and provides the opportunity for us to internally review current processes and procedures as required.

Please take the opportunity to provide your feedback as all responses are reviewed and considered to ensure future service offerings can be tailored where deemed necessary.

As always, Regional Procurement depends on the ongoing support of client councils and suppliers alike to remain in existence. This is not an issue that I as manager or my team, take lightly! So with this in mind, I wish to offer my heartfelt thanks to all who have benefited from our services to date and to those who may be considering Regional Procurement as an alternative to their current procurement aggregator.

I am truly confident we will all come out of the Covid-19 situation stronger and better able to handle similar issues in the future. That's all from me so stay safe.



## Change to Legislation

Part 7 Tendering:

Regional Procurement advises our valued council clients that the requirement to advertise tenders in newspapers has now been removed from the Regulation effective 17 April 2020 as per the Local Government Circular 20–12/17 April 2020 / A696830. Removal of newspaper advertising requirements under the Regulation.

For more information please click the below link:

regionalprocurement.com.au/latest-news/changes-toregulation

Interested in what's currently on the market?

Visit our Tenderlink Portal!

tenderlink.com/regionalprocurement

Submissions closing soon:

#### 30/06/20

T072021HUN – Provision of Linemarking
T082021HUN – Provision of Traffic Control

#### 01/07/20

SPT181920COO - Construction of DN300 Sewer Rising Main

### 2020 Annual Customer Service Survey

#### WE WANT YOUR FEEDBACK.

Regional Procurement would like to thank our valued Councils and Industry Partners in advance for participating in our annual survey, your feedback is very important to us.

If you would like to be sent the survey to complete, please email admin@regpro.com.au with your name, council/company and email address.



# Welcome to our new Level 2 Industry Partner National Flow Systems

Working out of a custom made pump repair workshop we are fully equipped to repair industrial pumps.

Together with our experienced technicians your old pump becomes new again. Specification, Sales, Repairs/Servicing, Installation and Commissioning of Pumps, Valves and filtration for Industrial, Construction and Agricultural applications.



